

PREPARING SERVER5 FOR OS

910-11783-00 Rev02 PREPARING SERVER5 FOR OS

Table of Contents

Chapter 1: Before You Start	
Preparing your new ioSafe Server5	
Chapter 2: Download Drivers and Utilities	
Areca RAID Card Drivers and Utilities	4
SuperMicro Drivers and Utilities	4
Chapter 3: Create a RAID Volume	
Create a RAID Volume	7
Chapter 4: Installing Windows Server 2012 R2	11
Chapter 5: Product Support	
Data Recovery Procedure	
Contact Us	20

Before You Start

Preparing your new ioSafe Server5

Before you start loading your new ioSafe Server5 with an OS you should have read through the Quick Start guide (910-11782-00 Quick Start Guide, Server 5). Your iosafe will need to be loaded with new Hard Drives and either connected to a Monitor and Keyboard or accessible through a remote terminal.

Download Drivers and Utilities

You will need to ensure you have the correct drivers for your installation. We recommend using a USB Flash Drive to transfer the files to your iosafe. To ensure you have the latest driver sets follow the steps below.

Areca RAID Card Drivers and Utilities

1 Go to http://www.areca.com.tw/support/s_windows.htm

2 Find and download the Areca ARC-1226 Windows 64 bit Storport driver

Ge SATA RAID Adapters/SAS RAID Adapters/Mezzanine Board/External PCIe RAID The drivers and utilities are used for RAID controllers ARC11xx/ARC12xx/ARC16xx/ARC18xx. If your inquiry do appear on the below list, please contact Areaca Technical Support Support & Downloads > Windows > Linux > unRAID > xenServer > FreeBSD > OpenBSD > MacOS > Solari VMware Vindows - Driver OS Version Windows 10 6.20.00.32 Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, Where Certified.	Home	About Areca	Products	Support & Downloads	News	Where to Buy
G: SATA RAID Adapters/SAS RAID Adapters/Mezzanine Board/External PCIe RAID The drivers and utilities are used for RAID controllers ARC11xx/ARC12xx/ARC18xx. If your inquiry do appear on the below list, please contact Areaca Technical Support Support & Downloads > Windows > Linux > unRAID > xenServer > FreeBSD > OpenBSD > MacOS > Solari VMware 05 Version Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WH Certified.						
Ge SATA RAID Adapters/SAS RAID Adapters/Mezzanine Board/External PCIe RAID The drivers and utilities are used for RAID controllers ARC11xx/ARC12xx/ARC16xx/ARC18xx. If your inquiry do appear on the below list, please contact Areaca Technical Support Support & Downloads > Windows > Linux > unRAID > xenServer > FreeBSD > OpenBSD > MacOS > Solari VMware OS Version Windows 10 6.20.00.32 Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WE Windows 8/Z12008/Vista/Server 2012/7/2008R2/2008/Vista/Server 2014/11/28 This version included Storport driver, WE Windows 8/Z12008/Vista/Server						
The drivers and utilities are used for RAID controllers ARC11xx/ARC12xx/ARC16xx/ARC18xx. If your inquiry do appear on the below list, please contact Areaca Technical Support Support & Downloads > Windows > Linux > unRAID > xenServer > FreeBSD > OpenBSD > MacOS > Solari Windows - Driver OS Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, Where Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, Where Certified.	G SATA R	AID Adapters/SAS RAI	D Adapters/M	ezzanine Board/Externa	PCIe RAID	
windows / Diver OS Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WH Windows 8/Z12008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WH	The driv	vers and utilities are used	for RAID contr	ollers ARC11xx/ARC12xx	/ARC16xx/ARC18xx.	If your inquiry does
Support & Downloads > Windows > Linux > unRAID > xenServer > FreeBSD > OpenBSD > MacOS > Solari Windows - Driver OS Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, Wh Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, Wh Windows 8/Z12008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, Wh	appear	on the below list, please	contact <u>Areaca</u>	Technical Support		in your inquiry does
Support & Downloads > Windows > Linux > unRAID > xenServer > FreeBSD > OpenBSD > MacOS > Solari Windows - Driver OS Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 2003/XP (64-bit) 6.20.00.31 2014/11/28 This version included Storport driver, WH Certified.	_					
Windows - Driver OS Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 2003/XP (64-bit) 6.20.00.31 2014/11/28 This version included Storport driver, WH	Suppor		WE SLIDUX S		reeBSD > OnenBSD	MacOC > Colonic
Windows - Driver Version Build Date Description 0S Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 2003/XP (64-bit) 6.20.00.31 2014/11/28 This version included Storport driver, WH	VMware			$\underline{uirkard} > \underline{xenserver} > \underline{r}$	openbob	
OS Version Build Date Description Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Certified. Windows 8/Server 2012/7/2008R2/2008/Vista/Server 2003/XP (64-bit) 6.20.00.31 2014/11/28 This version included Storport driver, WH Certified.	VMware	<u>t & Downloads</u> > Windo		ullKAID > <u>xellServer</u> > <u>r</u>	<u>opendob</u> / <u>opendob</u>	/ <u>nacos</u> / <u>solaris</u>
Windows 10 6.20.00.32 2016/06/22 This version included Storport driver, WH Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WH 2003/XP (64-bit) Windows 8/7/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WH	Windows	- Driver	ws / <u>Linux</u> / j	unkard > <u>kenserver</u> > r		/ <u>macos</u> / <u>sonans</u>
Windows 8/Server 2012/7/2008R2/2008/Vista/Server 6.20.00.31 Certified. Windows 8/Z/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WE Certified. Windows 8/Z/2008/Vista/Server 6.20.00.31 2014/11/28 This version included Storport driver, WE	Vindows OS	- Driver	Version	Build Date De	scription	7 <u>MacOS</u> 7 <u>Solaris</u>
Windows 8/Server 6.20.00.31 2014/11/28 This version included Storport driver, WE Certified. 2003/XP (64-bit) Windows 8/7/2008/Vista/Server 6.20.00.31 2014/11/28	VMware Windows OS	- Driver	Version	Build Date De	scription	torport driver, WHQ
2012///2008k2/2008/Vista/Server 5.20.00.31 2014/11/28 Certified.	Windows Windows	- Driver	Version 6.20.00.32	Build Date De 2016/06/22 Th	scription is version included S rtified.	itorport driver, WHQ
Windows 8/7/2008/Vista/Server	Windows : Windows : Windows :	- Driver	Version 6.20.00.32	Build Date Do	scription is version included S rtified.	itorport driver, WHQ
	Windows OS Windows : 2012/7/20 2003/XP (- Driver - Driver 10 3/Server 108R2/2008/Vista/Server 64-bit)	Version 6.20.00.32	Build Date Degree 2016/06/22 Th Cee 2014/11/28 Th Cee	scription is version included S rtified. is version included S rtified.	itorport driver, WHQ
2003 (32-bit) 6.20.00.31 2014/11/28 Certified.	Windows 3 Windows 3 Windows 4 2012/7/20 2003/XP (- Driver - Driver 10 3/Server 08R2/2008/Vista/Server 64-bit) 8/7/2008/Vista/Server	Version 6.20.00.32 6.20.00.31	Build Date De 2016/06/22 Th Ce 2014/11/28 Th Ce	scription is version included S rtified. is version included S rtified.	itorport driver, WHQ
	Windows 3 05 Windows 3 2012/7/20 2003/XP (Windows 8 2003 (32-	- Driver Driver 10 3/Server 108R2/2008/Vista/Server 64-bit) 3/7/2008/Vista/Server bit)	Version 6.20.00.32 6.20.00.31 6.20.00.31	Build Date D 2016/06/22 Th 2014/11/28 Th 2014/11/28 Th	escription is version included S rtified. is version included S rtified. Is version included S rtified.	itorport driver, WHC

3 Find and download the ArcHTTP Utility

Windows - ArcHTTP			
05	Version	Build Date	Description
Windows	V2.4.5	2015/5/19	This ArcHTTP utility is used for 32-bit or 64-bit operating system to launch the firmware embedded web browser McRAID storage manager.

SuperMicro Drivers and Utilities

1 Go to https://www.supermicro.com/products/motherboard/xeon/d/X10SDV-4C-TLN2F.cfm

2 Select Download the Latest Drives and Utilities on the right hand pane



3 Select the following drop downs

Product Resources	[<u>Back</u>]	
For X10SDV-4C-TLN2F		
Drivers & In order to I Device Typ Complete	Utilities locate a driver/utility, ple e below: (for OS suppo Drivers CD ISO car	ease select your Operating System and arted, please refer to <u>OS Compatibility</u>) a be downloaded <u>here</u> .
5	Manufacturer :	Microsoft T
22	Select OS:	Windows 2012 R2
E.	Select Device Type	submit

4 Down load the Intel LAN and Intel INF drivers

Description:	Intel INF for Chipset D-1500 series
Version:	10.1.2.19
Post Date:	06/28/2016
Link:	<u>Download</u> <u>Mirror 1</u> <u>Mirror 2</u> <u>Mirror 3</u>
Description:	Intel LAN Driver (All)
Version:	21
Link:	<u>Download Mirror 1</u> <u>Mirror 2</u> <u>Mirror 3</u>

Create a RAID Volume

Now that you have downloaded the latest Drivers you will need to define the RAID volume. The RAID can be configured in different ways, but ioSafe suggests using a RAID5 and defining the capacity to the maximum available capacity.

Create a RAID Volume

Warning: If you install a hard disk that contains data, the system will format the hard disk and erase all data. If you need the data in the future, please back it up before installation.

NOTE: There are many ways to configure your ioSafe Server. The steps below are recommended by ioSafe.

- 1 Power up the Server by pressing the power button and wait for the system to power-up.
- 2 When prompted, Press <Tab> to enter the RAID controller SETUP menu.



3 Press <Enter> to select the RAID Adapter.



ArrowKey Or AZ:Move Cursor, Enter:Select, ESC:Escape, L:Line Draw, X:Redraw

5 Type in the Raid Card password followed by <Enter>. The default is 0000

	↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓↓
	Areca Technology Corporation RAID Controller
	Main MenuQuick Volume/Raid Setup Raid Set Function Volume Set Function Physical Drives Raid System Functions Hdd Power Management Ethernet Configuration Alert By Mail Config View System Events Clear Event Buffer Hardware Monitor System Information
	ArrowKey Or AZ:Move Cursor, Enter:Select, ESC:Escane, L:Line Draw, X:Redraw
	interney of harnovs satisf, anter server) addiascape, aranne praw, wheataw
6	Press <enter> to select Raid 5</enter>
	<+<44 I/O Port Addr:FB210000h, F2(Tab):Select Controller, F10:Reset System ▶▶▶▶▶
	Areca Technology Corporation RAID Controller

Main Menu			
Quick Volume/Raid	Setup		
Raid Set Function	A		
Volume Set Functir			
Physical Drives	Total 5 Drives		
Raid System Funct			
More System Funct	Raid Ø		
Hdd Power Managem	Raid 1+0		
Ethernet Configur	Raid 1+0+Spare		
Alert By Mail Con	Raid 3		
View System Event	Raid 5		
Clear Event Buffe	Raid 6		
Hardware Monitor	Raid 3 + Spare		
System Informatio	Raid 5 + Spare		
	Raid 6 + Spare		
5			

- 7 Select each of the following options when prompted.

Greater Two TB Volume Support No Use 64bit LBA Use 4K Block	Available Capacity :16000.0 GB Edit The Capacity :16000.0 GB
Select Stripe Size 4K 8K 16K 32K 64K 128K 256K 512K 1024K	Create Vol/Raid Set Yes No



8 The Raid Volume will begin Initializing in the background. The server can be configured and restarted while the



9 Power the system Off

Installing Windows Server 2012 R2

After the RAID volume has been defined you can load the OS. There is no CD/DVD reader on the ioSafe so you will need to have an external CD/DVD or some other means to load the OS such as an ISO image loaded on a USB memory stick.

- 1 Connect/Insert the Windows Server 2012R2 media.
- 2 Power the System On, and press F11 at the SuperMicro start up screen to invoke the Boot Menu.



3 Prior to the Boot Menu the RAID start up menu will appear. Verify the RAID volume has been created. If the RAID volume is present the boot menu will automatically appear next. Note: If there RAID volume is NOT present, press TAB to enter the RAID SETUP. You will need to revisit the

previous steps to Create a RAID volume. Ensure all steps have been followed correctly and verify all settings.



4 Within the Boot Menu, Select the UEFI option that corresponds to the correct install media and press <Enter>



6 Click "Install Now"

<u>iii</u>	Windows Setup	
	Windows Server 2012 R2	
	Install now	
<u>R</u> epair your comput © 2013 Microsoft Corpora	ter tion. All rights reserved.	

7 Enter the appropriate license key from the install media

Enter the prod	uct key to activate	Windows		
It should be on the	back of the box that W	indows came in or in a me	essage that shows you	ı bought
Windows.				
The product key lo	oks like this: XXXXX-XX	XXX-XXXXX-XXXXX-XXXXX	(
Dashes will be add	ed automatically.			
ABCDE-FGHIJ-K	LMNO-PORST-UVWXY	(TTTTT)		
Statute Preserves		[my for her first		
and harded at				

8 Select "Windows Server 2012 R2 Standard (Server with GUI) x64" and click "Next"

Operating system	Architecture	Date modified
Windows Server 2012 R2 Standard (Server Core Installation)	x64	11/21/2014
windows Server 2012 K2 Standard (Server with a GOI)	X04	11/21/2014
escription: his option is useful when a GUI is required—for example, to	provide backward	compatibility for an
Description: This option is useful when a GUI is required—for example, to ipplication that cannot be run on a Server Core installation. A upported. You can switch to a different installation option la Dations."	provide backward Il server roles and ter. See "Windows	compatibility for an features are Server Installation

9 Accept the license terms and click "Next"

Your use of agreement customer, u may not us software fro	this software is subject to the terms and condi- by which you acquired this software. If you are se of this software is subject to your volume li- e this software if you have not validly acquired om Microsoft or its licensed distributors.	itions of the license e a volume license cense agreement. You a license for the
EULAID:WSB	R8_1_ED_SRVSTD_V_en-us	

10 Select "Custom: Install Windows only (advanced)



11 Insert the USB Flash Drive with the Areca ARC-1226 Windows 64 bit Storport driver and click "Load driver"

	Name		Total size	Free space	Туре
∳ <u>r</u> <u>R</u> ef	fresh	XDelete	Eormat	N <u>e</u> w	

12 Click "Browse"



13 Media and folder where the Areca ARC-1226 Windows 64 bit Storport driver is located and click "OK"

Th	iis PC
	Music
Þ	Documents
	Desktop
Þ	Pictures
Þ	Downloads
Þ	Videos
4 -	Removable Disk (C:)
4	areca
	storport64
NE	CD Drive (Dr) TES SSS X64ERE ENUIS DVQ

14 Click "Next"

ARECA (ST	ORPORT-64) SAS F	RAID Host Adapter (R	AID6-ENGINE Inside) (C:\areca\storport64\oems
				>

15 Verify the "Drive 1 Unallocated Space" is selected and Click "Next"

		I Otal size	Free space	Туре
Drive 1 Unallocated Space		14901.2 GB	14901.2 GB	
		Eormat	<mark>∦</mark> N <u>e</u> w	

16 The install process will begin, wait for it to complete

🔏 Windows Setup	
Installing Windows	
Your computer will restart several times. This might take a while.	
Copying Windows files	
Getting files ready for installation (1%)	
Installing updates	
Finishing up	

17 The system will Restart automatically when this phase of the install has finished. Remove the install media and the USB Flash drive that contains the Areca ARC-1226 Windows 64 bit Storport driver.

18 Set your Administrator password and click "Finish"

Setting	S
Type a password for the	built-in administrator account that you can use to sign in to this computer.
User name	Administrator
Password	
Reenter password	
	Finish

- 19 Sign in to the 2012 R2 server using the Administrator credentials.
- 20 Insert the USB Flash Drive that contains the Chipset, LAN and ArcHTTP install packages.
- **21** Using File Explorer, extract, navigate to and install the Chipset "infinst_autol" package.
- 22 Using File Explorer, extract, navigate to and install the LAN "Autorun" package.
- 23 Click "Yes" to the Network configuration prompt



24 Click "Finish", then "Exit" to complete the installation.

- 25 Using File Explorer, extract, navigate to and install the winhttp "install" package.
- 26 Remove the USB Flash Drive with the Chipset, LAN and ArcHTTP install packages and Restart the Server.
- 27 Sign in to the 2012 R2 server using the Administrator credentials.
- 28 Set the network parameters for this server as needed to function properly in its installed network environment.
- **29** Change the server name as required to meet the needs of its installed network environment. A restart will be required to complete this change.
- **30** Using the Server Manager, it is recommended that the following roles and features be added:

a Server Roles

- i. File and Storage Services -> File and iSCSI Services
- ii. Hyper-V
- **b** Features
 - iii. .NET Framework 3.5 Features
 - iv. Windows Server Backup
- 31 If the server does not automatically restart, restart it and sign in using the Administrator credentials.
- 32 Open the "Action Center" under "System and Security" in the "Control Panel" and turn on the "Windows SmartScreen" filter.
- 33 Configure Windows Automatic Updates and install all the latest Windows Updates.
- 34 If desired, an ioSafe desktop background image can be downloaded at http://iosafe.com/support

Product Support

Congratulations! You are now ready to manage and enjoy all the features of your ioSafe. For more information regarding specific features, please refer to our online resources available at www.iosafe.com

Data Recovery Procedure

If the ioSafe faces possible data loss for any reason, you should immediately call the ioSafe Disaster Response Team at 1-888-984-6723 (US & Canada) or 1-530-820-3090 (International) extension 430. You can also send an email to disastersupport@iosafe.com. The professionals at ioSafe can determine the best actions to take to protect your valuable information. In some cases a self-recovery can be performed and provide you with immediate access to your information. In other cases, ioSafe may request that the product be returned to the ioSafe factory for data recovery. In any case, contacting ioSafe is the first step.

The general steps for disaster recovery are:

- 1. Email disastersupport@iosafe.com with your serial number, product type and date of purchase.
- If you cannot email, call ioSafe Disaster Support Team at 1-888-984-6723 (US & Canada) or 1-530-820-3090 (International) extension 430
- 3. Report disaster event, and obtain return shipping address/instructions
- 4. Follow ioSafe team instructions on proper packaging.
- 5. ioSafe will recover all data which is recoverable according to the terms of the Data Recovery Service Terms and Conditions.
- 6. ioSafe will then place any recovered data on a replacement ioSafe device
- 7. ioSafe will ship the replacement ioSafe device back to the original user
- 8. Once the primary server / computer is repaired or replaced, the original user should restore the primary drive data with the ioSafe backup data

Contact Us

Customer Support USA Toll Free Phone: 888.98.IOSAFE (984.6723) x400 International Phone: 530.820.3090 x400 Email: customersupport@iosafe.com

Technical Support USA Toll Free Phone: 888.98.IOSAFE (984.6723) x450 International Phone: 530.820.3090 x450 Email: techsupport@iosafe.com

Disaster Support US Toll Free Phone: 888.98.IOSAFE (984.6723) x430 International Phone: 530. 820.3090 x430 Email: disastersupport@iosafe.com

Corporate Headquarters ioSafe, Inc. 10600 Industrial Ave, Suite 120 Roseville, CA 95678